

Reflection on 2025 & Plans for 2026



The City of New Westminster's Energy Save New West continues its legacy as a leader, standing as one of Canada's longest-running and most comprehensive community programs for energy efficiency and carbon reduction. We are pleased to report on our significant 2025 achievements and announce new initiatives that will be critical in driving the program's growth and efforts to achieve our climate goals in the year ahead.

We're grateful for the community's support of Energy Save New West. Building on a strong 2025, we're excited to expand programs and support in 2026, including:

- Solar PV & Battery Storage Rebate Program** will be available to local residents offering up to a \$10,000 rebate!
- Homeowner Webinar Series on Heat Pump Retrofits** will be hosted by [Ecolighten Energy Solutions](#) in 2026 Q1 to share best practices and latest information to support a quality installation with heat pump retrofits.
- New and Updated Technical Bulletins** to be published on Energy Step Code and Zero Carbon Step Code.

• **Industry Capacity Building activities** will continue:

- Spring and Fall 2026 Builder & Designer Breakfast events to support green building capacity.
- F280-12 Part 2 and ESC/ZCSC Training Sessions for City Staff

- Empower Me program extension** to continue providing support to underserved communities.

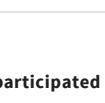
Visit our [website](#) or subscribe to our [e-newsletter](#) for the latest program updates and offers.

Wishing you a happy and healthy holiday season!

EXISTING HOMES

 **1322**

Total participants in Existing Homes since the program launched in 2012.

 **1360+**

e-Newsletter subscribers and 12 monthly newsletters issued.

 **60**

Residents participated in the BC Home Energy Planner pilot and program, and the City of New Westminster had **one of the highest participation rates** among the participating municipalities.

 **17**

Residents participated in the BC Hydro Direct Installation program receiving free portable air conditioning between January 1st, 2025 and November 30th, 2025.

 **15**

Residents joined the Stride Pilot to test new Properate technology, which uses a mobile phone-based AR solution to simplify the in-home energy evaluation process. The scans will now also include F280-compliant load calculation reports to help with better sizing of heating and cooling systems.

 **Increased Awareness**

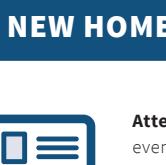
Promoting program updates and latest incentives from BC Hydro, FortisBC, Province of BC's [Clean BC Better Homes](#) and federal government's Greener Homes Loan (*discontinued*) to homeowners looking to access rebates and financial support for home energy upgrades.



Climate Friendly Homes Tour hosted by the City in partnership with Community Energy Association (CEA) and New Westminster Climate Action Hub (NWCAH) featured 9 homes that shared their climate friendly stories. The Sustainable Home Info Sessions, hosted by NWCAH, were a huge success, attracting **over 170 attendees**! The strong interest from visitors clearly demonstrated a high enthusiasm for sustainable home technologies.

 **17**

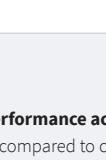
Multi-language workshops hosted by Empower Me to support equity and inclusion for hard-to-reach communities in New Westminster. In 2025, approximately **180 participants** attended Empower Me's energy-efficiency and electric vehicle (EV) workshops. Empower Me also participated in 3 New Westminster community events, providing local multicultural communities with Summer Heat Preparedness and energy efficiency information.

 **5**

Municipal Heat Pump Top-Ups issued (January to September) with **a total of 159 rebates granted**.

The City supported residents with **increased top-ups** for all-electric central heat pumps and electrical service upgrades. *The program is now closed.*

 **An Estimated Energy Savings of 393 GJs / YEAR**

 **With a GHG Emission Reduction of 28 TONNES / YEAR**

 **81**

Total participants in High Performance New Homes program to date.

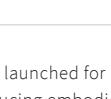
 **65+**

Attendees to Spring & Fall Builder & Designer Breakfast events hosted by the City of New Westminster in 2025.

o **Spring 2025 Online Event:** Keynote - Electrical Load Strategies in New Construction and Renovations

o **Fall 2025 In-Person Event:** Keynote - Electrical Load Strategies in New Construction and Renovations (Part 2)

 **56**

 **435+**

e-Newsletter subscribers and 12 monthly newsletters issued.

 **21%**

Better energy performance achieved new homes built in New West compared to code-built homes.



Capacity Building and Training Session for City Staff, hosted by [Ecolighten Energy Solutions](#) on Right Sizing Heating & Cooling Equipment with CSA F280-12.

 **1.61 TONNES/YEAR**

 **61%**

Better Airtightness (avg. 2.13 ACH @50 Pa) versus industry average

 **34**

total buildings and property owners participated in the RARA and SEA programs this year!

 **21%**

New In-suit Heat Pump Rebate programs (regular and income eligible) launched by CleanBC and BC Hydro for condos and rental buildings to support Multi-Unit Residential Building (MURB) residents with energy efficiency and climate resiliency.

Increased Awareness MURB programs, supported through BC's Retrofit Accelerator Program, were promoted by the City of New Westminster/Energy Save New West via mailout and online platforms.

 **55**

Expressions of interest were received by ESNW and referred to the [Rental Apartment Retrofit Accelerator \(RARA\)](#) and [Strata Energy Advisor \(SEA\)](#) programs.

 **72**

Smart Thermostat Mysa campaign launched in November 2025 for residents with electric baseboards.

 **34**

New Resources Available New infosheets on various topics to support local residents with energy efficiency and climate resiliency are now available: [Cooling Infosheet](#) (multi-language versions coming soon!), and [Renters Guide to Energy Efficiency](#) (also available in Traditional Chinese, Simplified Chinese, and Punjabi).

 **704+ MWh**

Total renewable energy generated to date by the Urban Solar Garden solar arrays located at the Queensborough Community Centre & City Public Works Yard.

 **Website Updates**

Visit [energysavenewwest.ca](#) to explore [new blog posts](#), [e-newsletter archives](#), and [resource section](#)!

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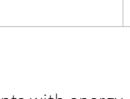
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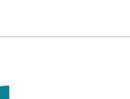
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