HOMEOWNER WEBINAR:

Best Practices in Heat Pump Retrofits for Multi-Unit Residential Buildings

Prepared by:
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Karin Johnson, and Sarah Maleska, City of New Westminster

Prepared for:
Homeowner Education Series

November 4th, 2026

Housekeeping



This webinar is being recorded.



Please remain muted unless you need to speak.



During the presentation, use the chat box to ask questions.



Q & A time will follow presentation.

Agenda

1. Welcome
2. Keynote Presentation on:

   "Best Practices in Heat Pump Retrofits for Multi-Unit Residential Buildings"

   - Special Guest – Peter Sundberg, FRESCo Building Efficiency
3. Energy Save New West Updates
4. Close



Keynote Presentation

Today's Keynote Speaker

Mr. Peter Sundberg

General Manager, FRESCo Energy Efficiency

Peter Sundberg is General Manager of FRESCo Building Efficiency an electrical and mechanical engineering firm that specializes in multi-family and commercial building retrofits. Peter brings more that 25 years of experience designing and delivering energy efficiency and building retrofit programs. His recent work focuses on heat pump retrofits, including piloting new technologies and developing industry training on quality heat pump installations.



Energy Save New West Updates

Smart Thermostat Offer – Teaser

The City of New Westminster's Smart Thermostat Offer is Coming Soon!

This fall, we're teaming up with Sinopé to bring you savings on Sinopé smart thermostats.

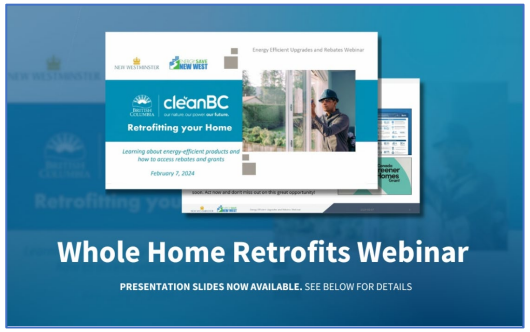
The program is expected to launch in **mid-November.** We'll share promotion details in a special edition of our e-newsletter, so stay tuned!

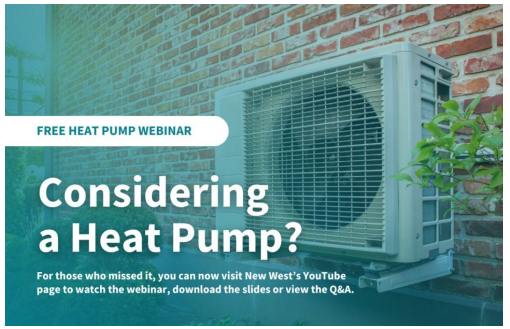


Heat Pump/Energy Upgrade Resources: Past Webinars

- **Achieving a High-Quality Heat Pump Upgrade** (Webinar Recap & Presentation Slides)
- **Solar Panels and Battery Storage for Home Resiliency Webinar** (Webinar Recap & Presentation Slides)
- **Considering a Heat Pump Webinar** (Webinar Recap & Presentation Slides)
- **Whole Home Retrofits Webinar with CleanBC Community Energy Coach** (Webinar Recap & Presentation Slides)



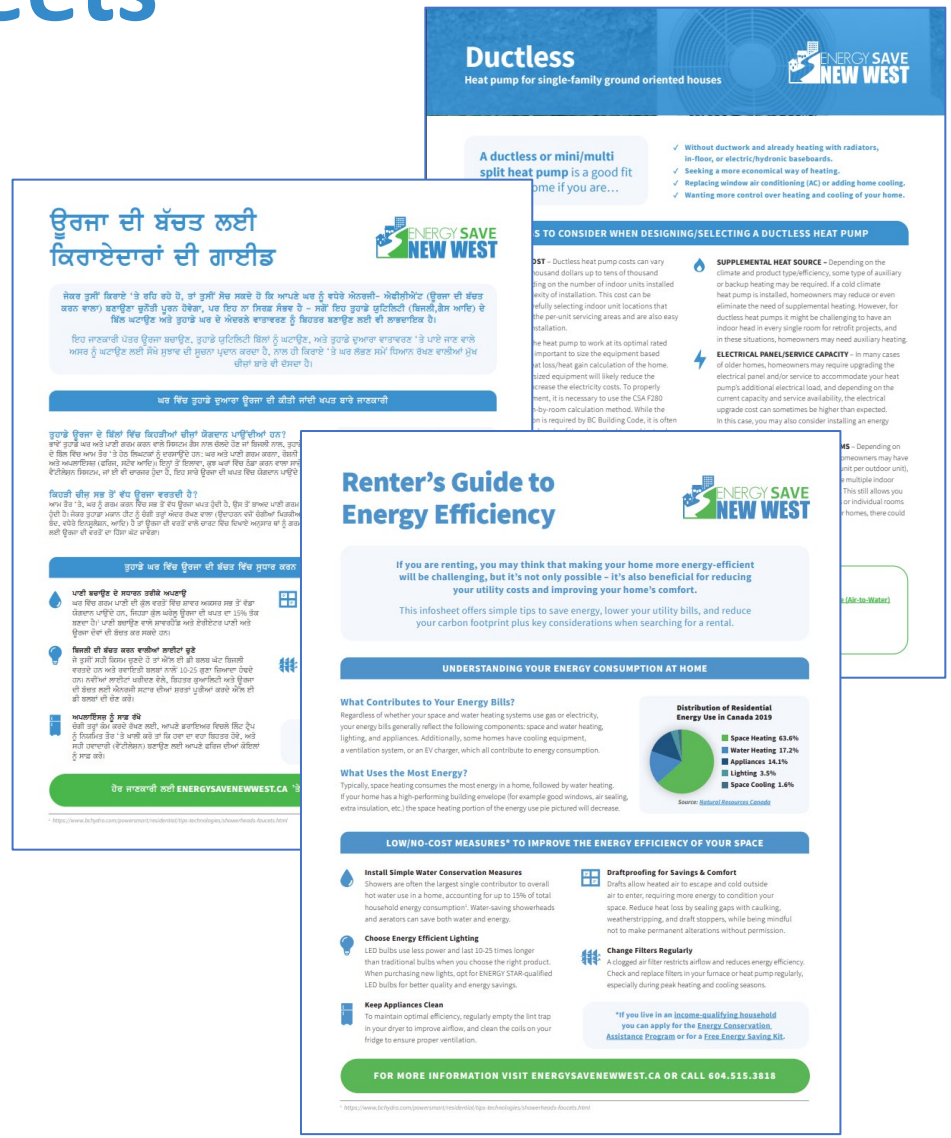




Heat Pump Resources: Infosheets

Infosheets:

- Ductless Heat Pump
- Central Ducted Heat Pump
- Homeowner Checklist: Heat Pumps
- Renter's Guide to Energy Efficiency (Multilingual)
- Cooling Guide for a Changing Climate (Multilingual)



Learn More:

Visit Energy Save New West for more energy-saving tips, resources, and programs!

Questions/comments/thoughts?

THANK YOU

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